

N O T I C E NO. 10 of 2025

CUSTOMS NOTICE OF JULY 2, 2025

Invitation to Virtual Demonstration Meeting: Enhanced Online Payment Services

The Customs & Excise Department, in collaboration with our support partner Digitised Solution Limited, is pleased to invite all Customs Brokers and their clients to a virtual demonstration meeting showcasing our newly enhanced online payment service. This engagement aims to familiarise stakeholders with streamlined processes and improved functionalities.

Event Details:

- Date: Monday, July 7th, 2025
- Time: 3:00 PM
- Registration Deadline, Friday, July 4^{Th} , 2025
- Platform: Zoom (Meeting link will be emailed to registered participants)

Key Demonstrations Include:

- 1. Introduction to our new AWwebExtension platform:
 - Overview of the platform and its user-friendly interface.
- Explanation of current and future services offered, such as LPCO application submission, tracking, and status updates.
- 2. New Online Payment Procedure:
 - Step-by-step demonstration of the improved payment process.
- Highlighting benefits such as faster processing, reduced errors, and real-time confirmation.
- 3. Additional Features:
 - Enhanced security measures for transactions.
 - Integration with existing Customs workflows for seamless operations.
- 4. Troubleshooting
 - Step-by-step demonstration for resolving online payment issues.

This session is a valuable opportunity to ask questions and provide feedback to ensure the system meets your needs.

Telephone: (758) 468-4800/62 Email: customsdept@customs.gov.lc Website: www.customs.gov.lc

Registration & Further Information: To confirm your attendance or for inquiries, please contact: - Email: it.unit@customs.gov.lc

- Telephone: (758) 4684800

We look forward to your participation as we continue to enhance trade facilitation and efficiency.

Please be guided accordingly.

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Comptroller of Customs

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