



GOVERNMENT OF SAINT LUCIA
MINISTRY OF FINANCE
CUSTOMS & EXCISE DEPARTMENT

**NOTICE
NO. 3 of 2026**

CUSTOMS NOTICE OF JANUARY 26, 2026

Importer/Exporter Registration

The Saint Lucia Customs and Excise Department advises all importers that, as part of its ongoing **Customs Modernisation and Digital Transformation Programme**, Customs duties may now be paid online through the **Online Payment Platform**.

Upon completion of an online payment, an official **electronic receipt (e-receipt)** is automatically generated and emailed to the email address selected by the user completing the transaction.

In circumstances where a **Customs Broker** makes payment on behalf of an importer, the payment receipt is currently printed and provided to the broker. However, in order to **enhance transparency, strengthen security, and improve record-keeping**, the Department is now requesting that **all importers provide two (2) official business email addresses** to receive:

1. Duties and tax assessment notices, and
2. Electronic payment receipts

These email addresses should include that of the individual **responsible for financial settlement** within the organization.

To facilitate this process, importers are asked to **complete and submit an Importer/Exporter Registration Form**. This form can be downloaded @ www.customs.gov.lc or asycuda.customs.gov.lc.

This initiative will ensure that **importers and their brokers receive timely, accurate, and secure confirmation of all Customs transactions**, while supporting a more efficient and digitally enabled Customs environment.

The Saint Lucia Customs and Excise Department thanks all stakeholders for their cooperation as we continue to improve service delivery through modern, secure, and transparent processes.

If you have any further enquiries, please feel free to contact the Customs & Excise Department at 1-758-468-4800 or via email at customsdept@customs.gov.lc.



Sherman T. G. Emmanuel (Mr.)
Comptroller of Customs