



GOVERNMENT OF SAINT LUCIA
MINISTRY OF FINANCE
CUSTOMS & EXCISE DEPARTMENT

NOTICE NO. 12 of 2025

CUSTOMS NOTICE OF JULY 10, 2025

Introduction of Online Payment for Customs Declarations and other fees

The Customs and Excise Department is pleased to announce the launch of a streamlined online payment system for all Customs declarations, effective Monday, 14 July 2025. This enhancement is part of our ongoing efforts to modernise trade facilitation and improve service efficiency.

Key Details

1. Availability:

Online payments will be accessible via the ASYCUDA World Payment Portal at <https://www.customs.gov.lc/awwebprod/>

2. Scope:

Payments for Single Administrative Documents (SADs), including:

- Import duties and other taxes.
- Additional fees (e.g. container examination fees).
- Maximum limit: XCD 270,000 per transaction.

3. Benefits:

- 24/7 accessibility: Submit payments outside traditional working hours.
- Faster processing: Immediate validation of payments, resulting in reduced clearance delays.
- Digital receipts: Automatically emailed to payees for recordkeeping.

4. Requirements for Use :

- A valid Portal Reference Number (generated after creating a payment order in ASYCUDA World).
- Registered company or declarant details.
- A valid email address.
- Credit/debit card (Visa or Mastercard)

Transition Support

Brokers and importers are encouraged to review the Online Payment Guide, available on the ASYCUDA portal website <https://asycuda.customs.gov.lc/> for step-by-step instructions.

For assistance, contact:

ASYCUDA Helpdesk: 4684800/4885 | Email:

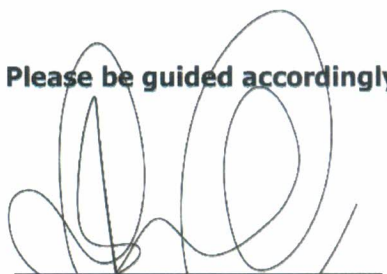
asycuda.support@customs.gov.lc

Or submit your ticket at

<https://customssaintlucia.zohodesk.com/portal/en/home/>

We appreciate your cooperation in adopting this digital initiative to enhance trade efficiency and transparency.

Please be guided accordingly.


Sherman T. G. Emmanuel (Mr.)
Comptroller of Customs